



Strategic Solutions • Focused Action • Reduced Violence

Digital Trust



Welcome

Mr. Teddy Miller
Federal Bureau of Investigation
PSP Co-Director

Today's Speaker





Ms. Nola Joyce
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Leadership Challenges in Building Digital Trust

Overview

- Understand the challenges emerging technology presents to police leaders
- Explore the concepts of data ethics, digital ethics, and digital trust
- Identify guiding principles to help engage the community stakeholders and build digital trust

Risks of Emerging Technology



- Costs versus benefits
- Implementation effects
- Technology moves fast
- Unintended consequences



The Challenge: Finding the Balance



Professional Opinions

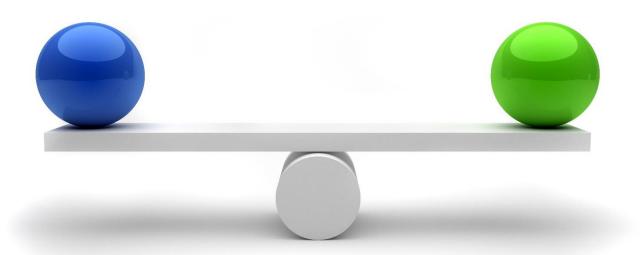
Public Safety

Reduce Crime

Community Demands

Privacy

Increase Trust



Police Technology Today





- MDCs connected to multiple databases providing information, intelligence, mapping, and analytic tools
- Sensors—individual bios, environmental sensors, facial recognition
- Real-time visuals—BWC, CCTV, ALPR, drones
- Social media—analysis to combat crime and sense community sentiments
- All under the watchful eyes of COMMAND

Technology Trends



- Driverless cars
- Exoskeletons/robots
- Wearables
- Cloaking
- Cloud/big data
- IoT and SMART everything
- Artificial intelligence
- Augmented reality



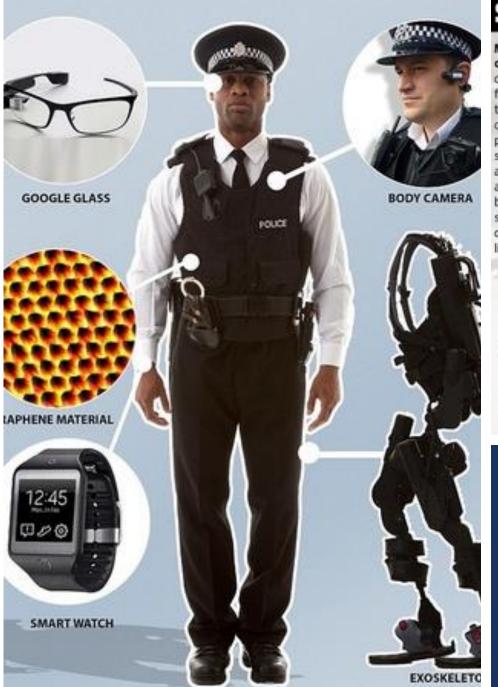
The Future Started Yesterday and We Are Already Late
—John Legend



2 Ist Century Policing

Where are we heading?





Smart Car | The NYPD plans to introduce more high-tech cruisers, like this prototype, into its fleet



Near Future of Policing

Digital Trust



Data Ethics

- ✓ Data integrity
- ✓ Device security
- ✓ Application security
- ✓ Infrastructure security
- ✓ Identity management
- √ Cyber defense
- √ Governance and compliance

Digital Ethics

- √ Code of digital ethics
- Ethical decisions in use
- √ Ethical algorithms
- ✓ Transparency
- ✓ Data sharing governance
- ✓ Privacy
- √ Implications for harm

Guiding Principles



Effective and Efficient

> Regulated and Monitored



Be and Seem Fair

Reduce Coercive Force



Next Steps

"Now more than ever, it is critical that we bring together the best in technology and science to create a new generation of tools that are accurate, transparent, and community-informed"

—Charles Ramsey and Anne Milgram (2017)

Questions





Contact/Resources



- Resources
- Joyce, N., Lyons, P., Scott, M. S., and Sloly, P. (2017). "The Future is Here and We are Already Late: Leadership Challenges with Emerging Police Technology." A paper of the BJA Executive Session on Police Leadership. Washington, DC: Bureau of Justice Assistance, U.S. Department of Justice; and St. Petersburg, Florida: Center for Public Safety Innovation, St. Petersburg College
 - Digital Trust Toolkit:
 https://www.nationalpublicsafetypartnership.org/Clearinghouse/Toolkit/c51fb
 - http://bjaleader.org/pdfs/029FutureHereAlreadyLate.pdf
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Thank You!